

A pop-up scam experience

Cyber Security Awareness Month – Week 1

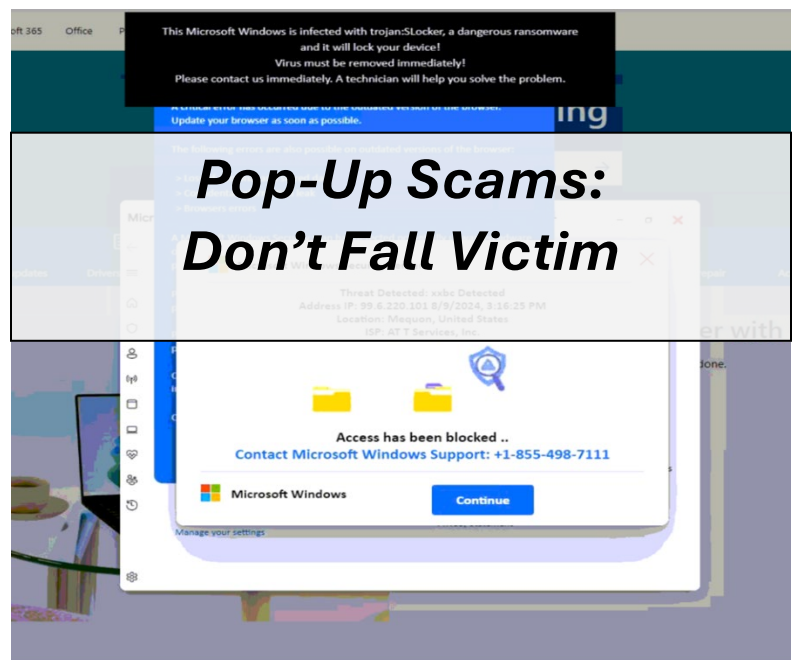
On behalf of the IT Team’s effort to teach better practices and online awareness, we encourage you to listen to the following interview and hear from one of your own!



We hope you enjoyed listening to S Gladys’ experience!

Let’s review the key takeaways:

- A scam pop-up can appear just by browsing the web. You don’t have to click on anything.
- Be Mindful--think before you act. Take a minute to consider if it is legitimate.
- No matter what company the message/popup is from, do not call, engage, or share any information (including “Microsoft!”)
- Please reach out to the SSND IT Help Desk **FIRST** at 1-800-373-7521 or helpdesk@ssndcp.org.
- If our Help Desk does not respond immediately, turn off the computer by holding down the power button until the machine is off.
- Leave the computer off until you hear from our IT team.



We cannot emphasize enough that YOU are SO important in our fight against the scammers, hackers, phishers, and con artists that make the technology world risky. Please do not engage with anyone other than your SSND CP IT team when it comes to technology issues or concerns regarding your devices. If you’re talking, texting, or emailing anyone other than us about your technology issues or concerns, STOP! Our IT team is here to help you. [Get to know the 12 of us and help keep our organization safe.](#)

The security of our health, financial, mission data, and network infrastructure depends on it! Thank you!