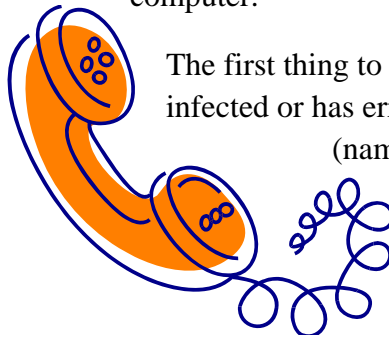


Fake Technician Calls

Technology scams are not just on computers anymore. The most recent wave of scams has been via telephone calls to sisters pretending to be Technology Support from Microsoft/Windows or a major computer store. The caller informs you that your computer is full of errors and they need to help you fix it. They are very persistent about assisting you and getting remote access to your computer.



The first thing to do is not panic. It is very unlikely that your computer really is infected or has errors. Do not give out any personal information about yourself (name, address, telephone number, or the kind of computer you have).

You can attempt to find out what the person's name and telephone are, but from our experience they are never willing to provide anyone with that information.

If you at any point feel uncomfortable with the caller or don't think they are who they say they are, we suggest hanging up with the caller and contact the SSND CP IT staff directly at 1-800-373-7521 or helpdesk@ssndcp.org.

We will then verify that your computer has not been compromised in anyway and confirm that no one from our staff might have tried to contact you.